



48-Hour Cancellation Policy & Deposit Requirements

Dear Clients/Patients,

Please be advised that time has specifically been reserved for your appointment.

48-hour cancellation policy:

If you are unable to keep your appointment, our office requires a 48-hour courtesy notification before the reserved appointment date and time.

Please notify our office via phone: 718-505-2737 or via email: info@velveteffectlasers.com

Please be advised all clients/patients are subject to our 48-hour cancellation policy.

Appointments cancelled or rescheduled with less than 48 hours notice will result in a charge of 25% of the price of the scheduled service(s).

Appointments that are missed without notice (no show) will result in a charge of 50% of the full price of the scheduled service(s).

If you have accumulated reward points, they will automatically be deducted, to equal the amount owed. If the fee exceeds the amount you have in available points. Payment of the remaining balance will be needed in cash or credit card, before getting another appointment.

Payments can be made either in person at the office or by calling the office or by the online at your Client Login

Deposit requirements:

Please be advised for consultations or new clients/patients, we require a \$25.00 or \$50.00 Deposit. Depending on the service you have requested. Which will be refunded if no service or procedure is performed. If service or procedure is performed, the \$25 or \$50 deposit will be applied towards the purchase.

Please be advised for reserving an appointment that a service cost exceeds \$199, we collect 25% of the price of the scheduled service(s).

**If the 48 cancellation policy is not met or you fail to show up for your reserved appointment
The Deposit is NON-REFUNDABLE**

Thank You,

Velvet Effect Lasers